

Occupancy

Your reservation is made for the number of people included on your reservation confirmation, it is not permitted to have extra guests staying in the villa without first notifying the Agency and ensuring the maximum occupancy of the villa is not exceeded.

Smoking

Smoking is strictly prohibited indoors. Smoking is allowed outdoors where suitable containers are provided for this purpose. Please do not throw any cigarette butts over into the garden as fire is a real hazard as this is a wooded area.

Community Rules

Abide by the community rules for El Madroñal, a copy of which is available upon request.

Sound Systems

This villa has a fully integrated HEOS sound system that is connected to the TV and amplifiers, please download the HEOS app to your mobile device to connect to the system. This has been set up by technicians so the settings cannot be altered to accommodate other devices, and the rooms or zones should not be re-named. If you alter the settings such that the technician has to be called out then a fee will be charged by the owner.

Parties and Events

It is not permitted to host parties or events with additional guests attending without prior authorisation from the owner. We respectfully advise that the private estate in which the villa is located is a quiet and peaceful area. Many of the houses are occupied by owners all year round, and as sound carries very easily across the valley, any outdoor music should be kept to a very low volume so as not to disturb other owners and holidaymakers.

Any music played must be turned down at 11pm and noise levels kept to a minimum after that time in line with Spanish guidelines and to comply with the rules of the community.

Pets

By request- Owners to agree in writing before confirmation of a booking

Pets are not allowed at an additional cost (Maximum 2 small pets) provided the Owners agree in writing prior to the booking being confirmed. We will provide guests bringing their pets along a separate list of house rules for pets.

Additional charges apply

Pool Heating and Pool fence

The pool can be heated at an additional cost per week. Please provide us with at least 5 days prior notice to arrange. An EN71 approved pool fence is available if required - 5 days prior notice to arrange.

An EN71 approved safety pool fence is available if required. Please provide us with 5 days advance notice to arrange.

Indoor child safety gates where needed are available upon request – 5 days prior notice to arrange